

COMMUNITY BENEFITS REPORTING FORM

Pursuant to RSA 7:32-c-1

FOR FISCAL YEAR BEGINNING 01/01/2018

to be filed with:

Office of the Attorney General
Charitable Trusts Unit
33 Capitol Street, Concord, NH 03301-6397
603-271-3591

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Section 1: ORGANIZATIONAL INFORMATION

Organization Name Wentworth Senior Living

Street Address 346 Pleasant Street

City Portsmouth **County** 08 – Rockingham **State** NH **Zip Code** 03801

Federal ID # 02-0222243 **State Registration #** 2947

Website Address: wentworthseniorliving.org

Is the organization's community benefit plan on the organization's website? No

Has the organization filed its Community Benefits Plan Initial Filing Information form? Yes

IF NO, please complete and attach the Initial Filing Information Form.

IF YES, has any of the initial filing information changed since the date of submission?

No **IF YES**, please attach the updated information.

Chief Executive: Laurence Cutliffe 6034360169
lcutliffe@wentworthseniorliving.org

Board Chair: Kelly Boston 6034360169

Community Benefits

Plan Contact: Laurence Cutliffe 6034360169
lcutliffe@wentworthseniorliving.org

Is this report being filed on behalf of more than one health care charitable trust? No

IF YES, please complete a copy of this page for each individual organization included in this filing.

Section 2: MISSION & COMMUNITY SERVED

Mission Statement: Vision - Our vision is that Wentworth Senior Living is an active participant in a community dedicated to ensuring our seniors are fully engaged in living better lives longer.

Mission - Wentworth Senior Living provides the seniors we serve with the support necessary to maintain their individual strengths and capacities; that they, along with their families and friends, have trust in our desire and ability to help them succeed; and that all members of our staff fully embrace the belief that they are greatly respected and appreciated for playing an important part in this effort.

Has the Mission Statement been reaffirmed in the past year (*RSA 7:32e-I*)? Yes

Please describe the community served by the health care charitable trust. "Community" may be defined as a geographic service area and/or a population segment.

Service Area (Identify Towns or Region describing the trust's primary service area):
Greater Portsmouth NH area and surrounding seacoast towns including New Castle, Greenland, Rye, Newington, and Southern Maine Seacoast towns including Kittery, Eliot, and York.

Service Population (Describe demographic or other characteristics if the trust primarily serves a population other than the general population):

Wentworth Senior Living. is a senior living community intentionally designed to extend choice, independence, and a sense of belonging to seniors. Our residents live safe, supported, and purposeful lives alongside our loyal, dedicated staff. As a nonprofit community partner, we also support and manage local programs that enable seniors to stay empowered and connected.

Wentworth Senior Living is a supported residential healthcare community which provides professional healthcare support to seniors who benefit from oversight and assistance with their activities of daily living and/or require physical or medical support due to chronic conditions related to aging. In 2018, the average age of the Community's residents was 89 years.

Additionally, Wentworth Senior Living collaborated with the City of Portsmouth through September 2018 to provide transportation services to senior and disabled residents who are unable to access public transportation from their homes due to medical or financial constraints. The transportation program serves seniors age 62+ who reside in Portsmouth.

Wentworth Senior Living also serves the Seacoast area adult children and spousal caregivers with educational resources for self-help and has provided the City of Portsmouth with support for the Senior Activity Center's drop-in program by furnishing the center.

Section 3: COMMUNITY NEEDS ASSESSMENT

In what year was the last community needs assessment conducted to assist in determining the activities to be included in the community benefit plan?

2012 *(Please attach a copy of the needs assessment if completed in the past year)*

Was the assessment conducted in conjunction with other health care charitable trusts in your community? Yes

Based on the needs assessment and community engagement process, what are the priority needs and health concerns of your community?

	NEED (Please enter code # from attached list of community needs)
1	603
2	372
3	601
4	125
5	
6	
7	
8	
9	

What other important health care needs or community characteristics were considered in the development of the current community benefits plan (e.g. essential needs or services not specifically identified in the community needs assessment)?

	NEED (Please enter code # from attached list of community needs)
A	501
B	602
C	611
D	999
E	
F	
G	

Please provide additional description or comments on community needs including description of "other" needs (code 999) if applicable. *Attach additional pages if necessary:*

Wentworth Senior Living has been an active participant in the evaluation and planning for a sustainable senior center. In 2018, WSL continued to provide furnishings for the temporary location of the City's Senior Center, a space which had been donated by WSL previously.

Please refer to the following narrative while reviewing
Section 4: Community Benefits Activities

A. Community Health Education

Wentworth Senior Living provides community health education services through a variety of educational resources including the community website and onsite programs which are free and open to the public and scheduled throughout the year when appropriate. We also offer person-to-person trainings which include many of the same tools and resources available to our employees-free of charge.

B. Funding Health Professions Education

WSL believes in supporting the educational growth of its employees to better serve Seacoast Seniors. The Employee Development Program provides financial support for current WSL employees in good standing who wish to further their education in healthcare or social services to better serve the seniors in our community.

C. Subsidized Health Services

Wentworth Senior Living provided fiscal support to the City of Portsmouth Senior Center Transportation Program and the Senior Activity Center through September 2018. The Transportation program is a resource for local citizens for medical appointments, senior activities, senior meals, grocery, or pharmacy shopping and for serving in volunteer positions anywhere with the City of Portsmouth. Through September 2018, WSL subsidized the cost of a full-time dispatcher and four drivers, four days per week.

E. Financial Considerations

Wentworth Senior Living believes in supporting other non-profit community organizations who share key elements of the organization's mission as well as the City of Portsmouth through a payment in lieu of taxes. Cash donations for sponsorship of local activities were given to the various organizations in 2018. As we have done in the past, WSL donated \$7,500 for the 2018 calendar year to the City of Portsmouth to fund Senior luncheons.

Wentworth Senior Living is at the center of one of Portsmouth's historic neighborhoods, making it an ideal location for local organizations to meet. WSL provides space and hospitality to local organizations throughout the year - free of charge.

Additionally, Wentworth Senior Living has been a frequent contributor of durable medical equipment and furnishings to local Lions clubs, and temporary or transitional housing organizations whose mission includes a provision for helping those in need of assistance.

F. Community-Building Activities

Wentworth Senior Living employees participate in local, state, and regional organizations related to senior living and wellness; and collaborate with local healthcare organizations to evaluate and process the trends affecting local healthcare initiatives. These include the Foundation for Seacoast Health, Families First & Support Center, the NH Healthcare Association, Seacoast Human Resources Association, NH Association of Residential Care Homes, Leading Age Maine/NH, Argentum, NH Association of Senior Centers, Dover, and Portsmouth Chambers of Commerce, as well as other local and regional organizations and initiatives.

G. Community Benefit Operations

Through September 2018, Wentworth Senior Living employed a full-time staff member to oversee the dispatching and management of the Wentworth Senior Living Transportation Program for the City of Portsmouth.

H. Charity Care

Wentworth Senior Living has made a commitment to residents who are no longer able to pay the full amount for the cost of services, through no fault of their own. This program is available to residents who are eligible after spending down their assets. This program utilizes no government programs therefore does not impact city, country, and state government budgets through programs like Medicaid.

Section 4: COMMUNITY BENEFIT ACTIVITIES

Identify the categories of Community Benefit activities provided in the preceding year and planned for the upcoming year (note: some categories may be blank). For each area where your organization has activities, report the past and/or projected unreimbursed costs for *all* community benefit activities in that category. For each category, also indicate the *primary* community needs that are addressed by these activities by referring to the applicable number or letter from the lists on the previous page (i.e., the listed needs may relate to only a subset of the total reported costs in some categories).

<i>A. Community Health Services</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Community Health Education</i>	-- -- --		
<i>Community-based Clinical Services</i>	-- -- --		
<i>Health Care Support Services</i>	-- -- --		
<i>Other:</i>	-- -- --		

<i>B. Health Professions Education</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Provision of Clinical Settings for Undergraduate Training</i>	B -- --		
<i>Intern/Residency Education</i>	-- -- --		
<i>Scholarships/Funding for Health Professions Ed.</i>	A 2 1	\$29,552.00	\$28,000.00
<i>Other:</i>	-- -- --		

<i>C. Subsidized Health Services</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Type of Service: Senior Transportation</i>	A 3 1	\$69,680.00	\$0.00
<i>Type of Service:</i>	-- -- --		
<i>Type of Service:</i>	-- -- --		
<i>Type of Service:</i>	-- -- --		
<i>Type of Service:</i>	-- -- --		

<i>D. Research</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Clinical Research</i>	-- -- --		
<i>Community Health Research</i>	-- -- --		
<i>Other:</i>	-- -- --		

<i>E. Financial Contributions</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Cash Donations</i>	1 -- --	\$57,516.00	\$57,000.00
<i>Grants</i>	-- -- --		
<i>In-Kind Assistance</i>	-- -- --		
<i>Resource Development Assistance</i>	-- -- --		

<i>F. Community Building Activities</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Physical Infrastructure Improvement</i>	-- -- --		
<i>Economic Development</i>	-- -- --		
<i>Support Systems Enhancement</i>	-- -- --		
<i>Environmental Improvements</i>	-- -- --		
<i>Leadership Development; Training for Community Members</i>	-- -- --		
<i>Coalition Building</i>	A 1 2	\$49,561.00	\$30,000.00
<i>Community Health Advocacy</i>	-- -- --		

<i>G. Community Benefit Operations</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Dedicated Staff Costs</i>	A 3 1	\$36,963.00	\$0.00
<i>Community Needs/Asset Assessment</i>	-- -- --		
<i>Other Operations</i>	-- -- --		

<i>H. Charity Care</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Free & Discounted Health Care Services</i>	4 2 --	\$323,533.00	\$250,000.00

<i>I. Government-Sponsored Health Care</i>	<i>Community Need Addressed</i>	<i>Unreimbursed Costs (preceding year)</i>	<i>Unreimbursed Costs (projected)</i>
<i>Medicare Costs exceeding reimbursement</i>	-- -- --		
<i>Medicaid Costs exceeding reimbursement</i>	-- -- --		
<i>Other Publicly-funded health care costs exceeding reimbursement</i>	-- -- --		

Section 5: SUMMARY FINANCIAL MEASURES

<i>Financial Information for Most Recent Fiscal Year</i>	<i>Dollar Amount</i>
<i>Gross Receipts from Operations</i>	\$6,198,538.00
<i>Net Revenue from Patient Services</i>	
<i>Total Operating Expenses</i>	\$6,907,816.00
<i>Net Medicare Revenue</i>	
<i>Medicare Costs</i>	
<i>Net Medicaid Revenue</i>	
<i>Medicaid Costs</i>	
<i>Unreimbursed Charity Care Expenses</i>	\$323,533.00
<i>Unreimbursed Expenses of Other Community Benefits</i>	\$243,242.00
<i>Total Unreimbursed Community Benefit Expenses</i>	\$566,775.00
<i>Leveraged Revenue for Community Benefit Activities</i>	\$174,984.00
<i>Total Community Benefits including Leveraged Revenue for Community Benefit Activities</i>	\$741,759.00

Section 6: COMMUNITY ENGAGEMENT in the Community Benefits Process

<i>List the Community Organizations, Local Government Officials and other Representatives of the Public consulted in the community benefits planning process. Indicate the role of each in the process.</i>	<i>Identification of Need</i>	<i>Prioritization of Need</i>	<i>Development of the Plan</i>	<i>Commented on Proposed Plan</i>
1) NH Dept of Health & Human Services BEAS	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) City of Portsmouth Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3) Portsmouth Housing Authority	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) Portsmouth City Council	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5) Families First Seacoast	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6) Foundation for Seacoast Health	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7) Portsmouth Regional Hospital	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8) Friends of the South End Association	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9) Individuals residing on the NH Seacoast	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please provide a description of the methods used to solicit community input on community needs (attach additional pages if necessary): Information regarding community needs in 2018 has been collected through analysis of current senior offerings in the Portsmouth market and through conversations with similar organizations.

Section 7: CHARITY CARE COMPLIANCE

Please characterize the charity care policies and procedures of your organization according to the following:	YES	NO	Not Applicable
The valuation of charity does not include any bad debt, receivables or revenue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written charity care policy available to the public	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any individual can apply for charity care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any applicant will receive a prompt decision on eligibility and amount of charity care offered	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Notices of policy in lobbies	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Notice of policy in waiting rooms	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Notice of policy in other public areas	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Notice given to recipients who are served in their home	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

List of Potential Community Needs for Use on Section 3

100 - Access to Care; General

- 101 - Access to Care; Financial Barriers
- 102 - Access to Care; Geographic Barriers
- 103 - Access to Care; Language/Cultural Barriers to Care
- 120 - Availability of Primary Care
- 121 - Availability of Dental/Oral Health Care
- 122 - Availability of Behavioral Health Care
- 123 - Availability of Other Medical Specialties
- 124 - Availability of Home Health Care
- 125 - Availability of Long Term Care or Assisted Living
- 126 - Availability of Physical/Occupational Therapy
- 127 - Availability of Other Health Professionals/Services
- 128 - Availability of Prescription Medications

200 - Maternal & Child Health; General

- 201 - Perinatal Care Access
- 202 - Infant Mortality
- 203 - Teen Pregnancy
- 204 - Access/Availability of Family Planning Services
- 206 - Infant & Child Nutrition
- 220 - School Health Services

300 - Chronic Disease – Prevention and Care; General

- 301 - Breast Cancer
- 302 - Cervical Cancer
- 303 - Colorectal Cancer
- 304 - Lung Cancer
- 305 - Prostate Cancer
- 319 - Other Cancer
- 320 - Hypertension/HBP
- 321 - Coronary Heart Disease
- 322 - Cerebrovascular Disease/Stroke
- 330 - Diabetes
- 340 - Asthma
- 341 - Chronic Obstructive Pulmonary Disease
- 350 - Access/Availability of Chronic Disease Screening Services

360 - Infectious Disease – Prevention and Care; General

- 361 - Immunization Rates
- 362 - STDs/HIV
- 363 - Influenza/Pneumonia
- 364 - Food borne disease
- 365 - Vector borne disease

370 - Mental Health/Psychiatric Disorders – Prevention and Care; General

371 - Suicide Prevention

372 - Child and adolescent mental health

372 - Alzheimer's/Dementia

373 - Depression

374 - Serious Mental Illness

400 - Substance Use; Lifestyle Issues

401 - Youth Alcohol Use

402 - Adult Alcohol Use

403 - Youth Drug Use

404 - Adult Drug Use

405 - Youth Tobacco Use

406 - Adult Tobacco Use

407 - Access/Availability of Alcohol/Drug Treatment

420 - Obesity

421 - Physical Activity

422 - Nutrition Education

430 - Family/Parent Support Services

500 – Socioeconomic Issues; General

501 - Aging Population

502 - Immigrants/Refugees

503 - Poverty

504 - Unemployment

505 - Homelessness

506 - Economic Development

507 - Educational Attainment

508 - High School Completion

509 - Housing Adequacy

520 - Community Safety & Injury; General

521 - Availability of Emergency Medical Services

522 - Local Emergency Readiness & Response

523 - Motor Vehicle-related Injury/Mortality

524 - Driving Under Influence

525 - Vandalism/Crime

526 - Domestic Abuse

527 - Child Abuse/Neglect

528 - Lead Poisoning

529 - Work-related injury

530 - Fall Injuries

531 - Brain Injury

532 - Other Unintentional Injury

533 - Air Quality
534 - Water Quality

600 - Community Supports; General
601 - Transportation Services
602 - Information & Referral Services
603 - Senior Services
604 - Prescription Assistance
605 - Medical Interpretation
606 - Services for Physical & Developmental Disabilities
607 - Housing Assistance
608 - Fuel Assistance
609 - Food Assistance
610 - Child Care Assistance
611 - Respite Care

999 – Other Community Need